



Code of Conduct

1. Safety on and around the ice

All members are required to adhere to the safety advice and instructions in place within Bradford Ice Arena, in addition to any specific safety guideline or rules that the club feels is necessary to protect members and guests; and in particular to follow the BISC Ice Etiquette standards set out below.

2. Safeguarding and anti-bullying

As an affiliated club of British Ice Skating, we have adopted their safeguarding and anti-bullying policies. All members must read, accept and adhere to these, and by doing so agree to take personal responsibility to act according to these policies to help ensure the safety of all members and guests of BISC. Bullying in any form will not be tolerated by BISC. All those involved with the Club have a responsibility for ensuring a safe and healthy environment for everyone.

3. Dealing with misconduct and complaints

Any individual who behaves in an inappropriate or offensive manner towards another member, or a member of the public (*including through the use of social media*), or whose actions reflect badly on the Club, may be subject to a complaint and/or sanction as follows:

- A. Any member subject to a complaint, will have his or her conduct dealt with by the Committee in any way that the Committee sees fit.
- B. The Committee will appoint a named committee member to investigate any complaint received, which will include interviewing the individuals concerned and any potential witness/s to the incident. They will be the contact point for the complainant throughout the investigation.
- C. The investigating officer will report their findings back to the committee and make recommendations for satisfactory resolution of the complaint, and any sanctions deemed appropriate to the incident/complaint.
- D. The Chair will communicate the outcome of a complaint investigation to the complainant.

The Committee's decision will be final. If a complaint is upheld, the Committee may consider at its discretion to:

1. Take no further action
 2. Serve on the member, in writing, a warning as to their future conduct
 3. Temporarily suspend that member from any Club activity; or
 4. Expel that member from the Club. In this case the Committee shall have power only by a majority of two-thirds of those present and voting.
- E. Any member expelled from the Club shall have the right of appeal to a Special General Meeting of the Club convened for that purpose only. In all cases, the complainant shall be notified in writing of the result of any Committee decision relating to their complaint. If membership is revoked, then no refund of fees will be given.

NB: The term 'member' includes the conduct of the parent/guardian/responsible adult where the member is under 18 years of age).

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Ice Etiquette

- Skaters are not to eat, drink or chew gum on the ice (danger of choking).
- Skaters must avoid kicking/scraping the ice or sitting on the ice unnecessarily and are responsible for filling any deep holes in the ice where they have been jumping. A snow bucket is located at the side of the Zamboni garage.
- Skaters must be aware of other skaters, especially when skating backwards or performing spirals and look behind themselves before stopping/when practising backward movements.
- Skaters must not skate in pairs or practice synchronised skating elements in groups during club ice sessions.
- Skaters are to be courteous to Ice Professionals and other skaters whilst within our facilities and are expected to display good sportsmanship on and off the ice at all times.
- Try to avoid skaters performing their programme to music, especially during a lesson.
- A skater performing a programme to music has priority on the ice. A skater in a lesson has the next level or priority, followed by skaters not receiving a lesson.
- Skaters are to avoid standing in groups on the ice OR at the barrier (chatting or playing games). If you want to talk to fellow skaters, please do so off the ice pad.
- When not skating, skaters are to move to the side/barrier or off the ice pad so that you are not an obstruction or distraction to fellow skaters. Skaters must check for other skaters before moving from the barrier.
- Skaters must find their own space to practice and not expect or ask other skaters to move. Skaters must remember that all skaters, regardless of ability, have the same right to use the ice.
- Skaters are to actively participate in creating a welcoming atmosphere in the Ice Arena for fellow skaters and their supporting parents. Skaters are to provide a mutually supportive environment for fellow skaters and foster a “team spirit” amongst skaters of all abilities whilst in the Ice Arena.
- Skaters are to be polite to each other - if you get in each other’s way, you are to apologise to fellow skaters and coaches where necessary. Rude and bullying behaviour &/or bad language will NOT be tolerated. Skaters who behave in such a manner will be asked to leave the ice – in such instances, refunds will not be given for the session or any private lesson.
- Proficient skaters are not to intimidate less able skaters when sharing the ice pad – you are to accept them graciously into the Figure Skating circle, as they are the future of the sport.
- Deliberately challenging, scaring or intentionally blocking another skater is prohibited. Any skater engaging in this behaviour will be asked to leave the ice immediately for an indefinite period of time. How you behave and your facial expressions/body language, are things you can control. Please ensure that your behaviour does not adversely affect or intimidate fellow skaters.
- Skaters are permitted to take turns playing their own music during the session, provided that no Ice Professionals are using/waiting to use the music system.
- Music played by individual skaters is to be at a reasonable level to allow the Ice Professionals to speak to their pupils without shouting.
- Skaters are not to tut, applaud or laugh at fellow skaters struggling to achieve a new or complex move/skill – tomorrow it might be you struggling to achieve. Remember, you were all beginners once - you should offer support and guidance to help others achieve.
- If you fail to achieve a new move or skill, don’t blame your failure to achieve this time on other skaters or spectators – keep trying, and you will achieve!
- Remember and show appreciation for the hard work and dedication of the Coaches, Parents, Volunteers and fellow skaters.